

FOREWARD

Nigrema S.r.l. it addresses the main markets of the Oil & Gas, Water and filtering sectors, provided its experience and its own abilities accrued in the supply and design of valves of various types, adapting them to the specific requests of the Customer.

AFTER having analysed all the internal and external factors that allow to frame the context in which Nigrema operates.

AFTER having focused and recognized the need of the interested parties that influence Nigrema in the achievement of its purpose.

AFTER having assessed the risks and opportunities that may arise from both the factors and the interested parties.

AFTER having decided to implement its commitment to Quality at every level of the company, in compliance with API Q1 & 6D, ISO 9001 and PED.

SENTENCE

With the right commitment and authority in promoting greater attention to the customer by adequately addressing risks and change, the **Management** has defined this **Policy** defining for the following interested parties their requirement for the Quality Management System.

For MANAGEMENT

- Promotion of knowledge, involvement and competence at all level.

For COMMERCIAL

- Understand customer needs by offering increasingly convenient products and services
- Create greater competitiveness against competitors

For QUALITY

- Adapt, implement and consolidate the existing Quality Management System
- Ensure the evolution of the QMS by adapting it to changes in internal and external conditions
- Represent the Management in ensuring the understanding, implementation and improvement of the QMS
- Commitment to comply with the requirements and continually improve the effectiveness of the quality management system

For TECHNICAL

- Research and development of innovative products and solutions, suitable and convenient for both Management and the Customer

For PURCHASES

- Development of an increasingly qualified, attentive and advantageous supplier base

For PRODUCTION

- A controlled manufacturing process, such as to guarantee excellent reproducibility and conformity to he requirements
- Flexibility and reliability for compliance with times and methods

For HUMAN AND TECHNICAL RESOURCES

- Increasingly responsible, punctual training, more multifunctional profiles for knowledge and skills
- An increasingly reliable technological system, ever more precise and reliable equipment

For CLIENTS

- Economic and qualitative recognition of Nigrema's ability to offer products that meet the requirements

For SUPPLIERS

- Supply of products, services and support aimed at always better satisfying our customers

For THIRD PARTIES

- Fruitful collaboration for our continuous improvement

The **Quality Policy** occurs through the definition of Objectives and Strategies which are systematically communicated, implemented and reviewed by the **Management** every twelve months.