

QUALITY POLICY

NIGREMA S.R.L. it addresses the main markets of the Oil & Gas, Water and filtering sectors, provided its experience and its own abilities accrued in the supply and design of valves of various types, adapting them to the specific requests of the Customer.

The Company has an expert team of qualified technicians able to fully satisfy the needs of customers based on the correct reading and interpretation of the regulations and the data sheets provided for the projects to be faced. The main industrial sector in which **NIGREMA S.R.L.** operates is the Oil & Gas sector (offshore and onshore).

In function of the growing needs of the market in terms of product quality, the company has implemented and implemented a quality management system as an essential basic tool both for the continuous improvement of the services rendered to the customer and for the optimization of the its business management, with the aim of increasing its competitiveness on the market by optimizing its production and organizational processes.

The increase in staff satisfaction has favoured the consolidation of a dynamic and effective organizational structure, aimed at promoting its own values and its own tradition; this process has worked for the Company to operate with greater confidence within its Quality Management System, favouring the increase in performance.

The Management has decided to implement its commitment to Quality at every level of the company, in compliance with the requirements of the API Q1 9th Ed. & API 6D, also maintain the UNI EN ISO 9001: 2015 and Directive 2014/68/UE standards.

The Company considers Quality a cardinal principle of corporate strategy, and it is for this reason that it is at the center of its development policies.

To achieve the objectives, the Management intends:

- engage in satisfying the needs of the Customer, the reference standards and the registered mandatory aspects;
- maintain the certification of the Quality Management System;
- enhance and optimize its Quality Management System;
- meet the needs of the Customer, identifying the most appropriate and advantageous solutions for both through the improvement of the company capacity;
- introducing greater flexibility in its organization, aimed at identifying the cause of the problems, promptly adopting the obligations necessary for their resolution;
- undertake to maintain, train and improve the capabilities offered by its human and material resources, to keep the organization constantly under control through the verification activities of the Quality Management System indicated by the reference standard.

The implementation of this Quality Policy is a duty and a daily challenge on the part of all personnel, who are responsible for implementing the Quality and implementing the requirements set by the standard.

The management guarantees that the company policy is established both: appropriate to the purposes and the context of **NIGREMA S.R.L.** ; supports its strategic guidelines; This is a framework for setting quality objectives and meeting the necessary requirements.

The **NIGREMA S.R.L.** is committed to the continuous improvement of the QMS, in the achievement of permanent training and awareness of personnel through the distribution of documented information, work instructions and procedures, together with monitoring and all the constant uses of the Quality Policy.

The **NIGREMA S.R.L.** is committed to the dissemination of the Policy, available as documented information, communicated, understood and applied within the Company and available to interested parties, including through precise information, including both understood, shared and implemented at all levels, with the involvement of all resources.

Gorla Maggiore (VA)

05/03/2020

Board Directory of **NIGREMA Srl**

